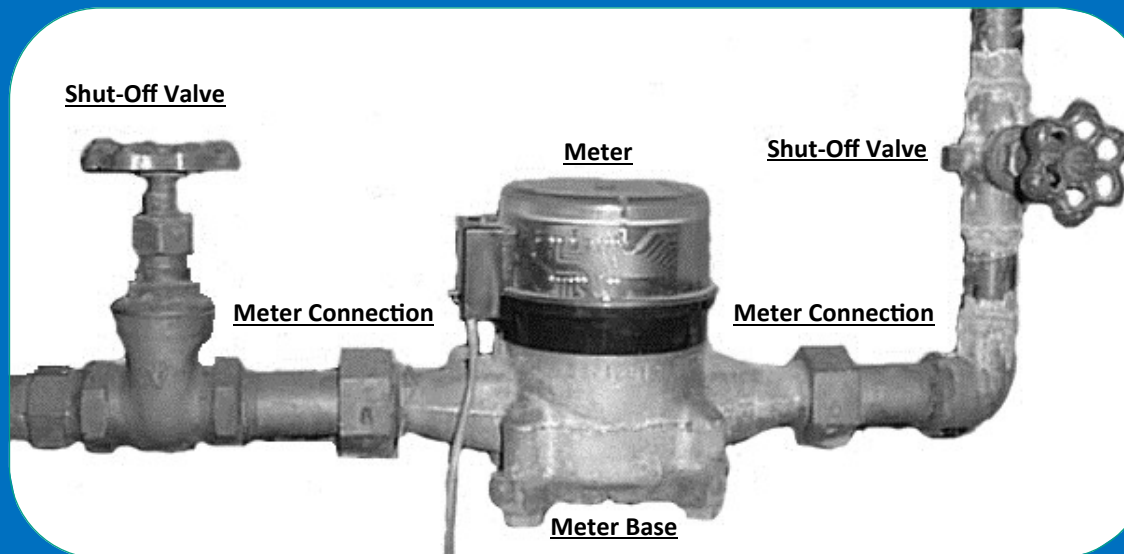
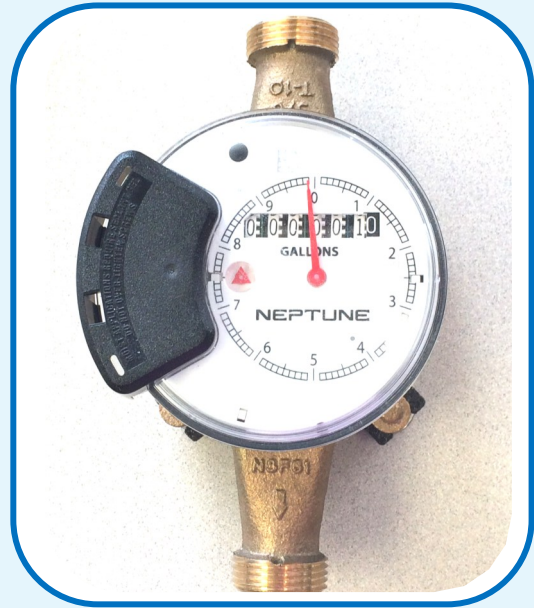


## What You Should Know About Your Meter Change Out :

- ◆ Water will be turned off for about 30 minutes during your appointment, and restored once the change out is complete. The area surrounding the meter must be clear (see diagram below to locate meter and turn off valves).
- ◆ Our service personnel will have proper Connecticut Water photo ID, uniform, and utility truck with the company logo on it. If you are unsure of their identity, you may call to verify at 1-800-286-5700.
- ◆ This process works in compliance with industry best practices and we appreciate your cooperation while we serve you and your community. The periodic Water Meter Changes are required by PURA to ensure customers' meters are measuring accurately.
- ◆ This service is provided without any charge to the customer.
- ◆ Call customer service to schedule your Periodic Meter Change at your earliest convenience



Questions? Contact us at

1-800-286-5700 or email [customerservice@ctwater.com](mailto:customerservice@ctwater.com)