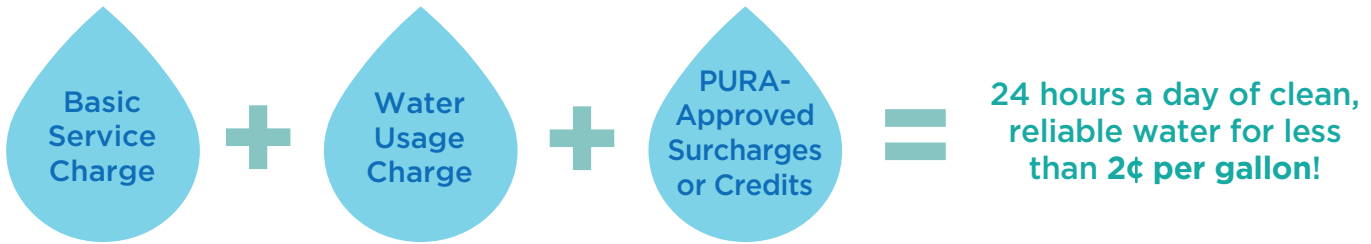


# MIDDLEBURY WATER DIVISION

## Water Service Rates

Water Service Rates are set by the Connecticut Public Utilities Regulatory Authority (PURA).

Effective 7/1/2024



### The charges for all customers include a **Basic Service Charge**, **Water Usage Charge** and **PURA-Approved Surcharges or Credits**.

- **Basic Service Charge** covers the cost associated with basic operation, billing and customer service. This charge is based on the meter size on your account. These Basic Service Charges are applied even if there is no consumption at a premise during a particular billing period.
- **Water Usage Charge** is based on the number of gallons, or cubic feet used, multiplied by the approved rate. This charge shows on the bill in units of gallons or cubic feet depending on how the meter installed at your premises records the usage. Water usage charges are also subject to a Water Conservation Rate. See table for more information.
- **PURA-Approved Surcharges or Credits** are applied on a percentage basis to the total of the Basic Service Charge and Water Usage Charge as noted below:
  - **Water Infrastructure and Conservation Adjustment (WICA)** recovers the costs for eligible infrastructure replacement projects and certain conservation related expenses. This charge may be adjusted every six months.
  - **Water Revenue Adjustment (WRA)** ensures that water utilities do not over-collect or under-collect the revenues that were approved in rates by PURA. This charge is reviewed annually and may be a charge or credit on customers' bills based on actual revenues collected in the prior year. WRA is also applied to miscellaneous service charges and service fees.

Most Connecticut Water customers are billed quarterly, though some are billed monthly. The number of days in a billing cycle may vary slightly, but your **Basic Service Charge** and **Water Usage Charge** reflect the actual usage and days in the billing period for your account.

| Basic Service Charge (Year Round) |             |             |
|-----------------------------------|-------------|-------------|
| Meter Size                        | Quarterly   | Daily Rate  |
| 5/8"                              | \$35.00     | \$0.38400   |
| 3/4"                              | \$52.50     | \$0.57500   |
| 1"                                | \$87.50     | \$0.95900   |
| 1 1/2"                            | \$175.00    | \$1.91800   |
| 2"                                | \$280.00    | \$3.06800   |
| 3"                                | \$525.00    | \$5.75300   |
| 4"                                | \$875.00    | \$9.58900   |
| 6"                                | \$1,750.00  | \$19.17800  |
| 8"                                | \$2,800.00  | \$30.68500  |
| 10"                               | \$4,200.00  | \$46.02700  |
| 12"                               | \$10,150.00 | \$111.23300 |

| Water Usage Charge (Year Round)                         |                   |
|---|-------------------|
| Customer Class  | Per 1,000 Gallons |
| Residential 5/8" & 3/4" (Up to 18,000 Gals or 2,400 CF) | \$8.865           |
| Residential 5/8" & 3/4" (Over 18,000 Gals or 2,400 CF)  | \$10.865          |
| Residential 5/8" & 3/4" (Over 30,000 Gals or 4,000 CF)  | \$16.865          |
| Residential 1" and greater                              | \$8.865           |
| Commerical  | \$8.865           |
| Industrial  | \$8.865           |
| Public Authority  | \$8.865           |

## Schedule of Special Charges

Fire Protection Charges and Special Charges for various non-routine services.

| Service Turn On/Off & Meter Charges               |         |
|---|---------|
|   | Rate    |
| Service Turn Off (Normal Hours)                   | \$45    |
| Service Turn On (Normal Hours)                    | \$45    |
| Service Turn Off (After Hours)                    | \$65    |
| Service Turn On (After Hours)                     | \$65    |
| Frozen/Damage Meter Charge (Normal & After Hours) |         |
| 5/8"  | \$95    |
| 3/4"  | \$136   |
| 1"  | \$174   |
| 1 1/2"  | \$343   |
| 2"  | \$455   |
| 3"  | \$715   |
| 4"  | \$952   |
| 6"  | \$1,655 |

| Miscellaneous Fees & Charges  |   |
|---|---|
|   | Rate  |
| Bulk Water Account Activation or Key Charge                             | \$150   |
| Bulk Water Commodity Charge   | Commercial Metered Rate + Daily Basic Service Fee |
| Unauthorized Water Use  | \$250   |
| Curb Box Repairs (Equipment Required)                                   | \$323   |
| Curb Box Repairs (Hand Dug)   | \$108   |
| Cross Connection Notice Fee   | \$43  |
| Failure to Comply with Water Use Restriction Fee                        | \$200   |
| Water Service Capability Report — Individual Premise Consumption Report | \$350   |
| Water Service Capability Report — Summary Premise Consumption Report    | \$125   |

| Public Fire Protection Charges            |            |             |
|---|------------|-------------|
|   | Per Month  | Per Quarter |
| Hydrant Charge                            | \$22.150   | \$66.45     |
| Linear Foot Charge                        | \$0.131661 | \$0.394983  |
| Private Right of Way — Linear Foot Charge | \$0.105329 | \$0.315987  |

| Collection Fees                        |       |
|--|-------|
|  | Rate  |
| Return Check Fee                       | \$40  |
| Lien Placement Fee                     | \$260 |
| Late Payment Interest Fee — Per Month* | 1.50% |

| Water Conservation Rate (Gallons per Quarter) |  |
|---|--|
| TIER 1: First 18,000                          | Typical commodity charge                   |
| TIER 2: 18,001 – 30,000                       | \$2 increase per 1,000 gallons over 18,000 |
| TIER 3: 30,001+                               | \$6 increase per 1,000 gallons over 30,000 |



### Financial Assistance

Income-eligible customers qualify for discounts on their water bills. For more information and to apply, call **1.800.286.5700** or visit [ctwater.com/H2O](http://ctwater.com/H2O).

| INCOME LEVEL              | DISCOUNT |
|---------------------------|----------|
| 100% Federal Poverty Rate | 80%      |
| 200% Federal Poverty Rate | 40%      |
| 60% State Median Income   | 10%      |

Connecticut Water also offers deferred payment arrangements, other customer assistance programs, and is an Operation Fuel partner.

\*Late payment/interest charges are applied to amounts past due 30 days or more at a rate of 1.5% per month. Interest charges will appear on customer notices and subsequent bills based on the amount outstanding and time past due.



Pay your bill online by check or credit card at [ctwater.com](http://ctwater.com) • For more information call 1-800-286-5700